

HEALTH AND WELLBEING BOARD		AGENDA ITEM No. 5 (b)
10 SEPTEMBER 2015		PUBLIC REPORT
Contact Officer(s):	Wendi Ogle-Welbourn, Corporate Director: People & Communities. Peterborough City Council.	Tel. 01733 863607

LA COMMISSIONING INTENTIONS 2016/17

RECOMMENDATIONS	
FROM: Wendi Ogle-Welbourn, Corporate Director: People & Communities. Peterborough City Council.	Deadline date : n/a
<p>1. For the Board to note the commissioning intentions of the Local Authority for 2016/17 financial year.</p>	

1. ORIGIN OF REPORT

- 1.1 This report is submitted to Board following a request for an update on the commissioning intentions of the Local Authority for the 2016/17 financial year.

2. PURPOSE AND REASON FOR REPORT

- 2.1 The purpose of this report is to inform the Board of the Local Authority's commissioning intentions for the next financial year, 2016/17, and to obtain the Board's view on the report.

3. COMMISSIONING INTENTIONS

- 3.1 Peterborough City Council has the highest aspirations for its citizens and wants them to be safe, healthy, happy and fulfilled. We want them to enjoy and benefit from educational, training and social opportunities that maximise their skills and develop their abilities so that they can realise their ambitions in terms of employment opportunities and general life chances. We believe that citizens are best nurtured and developed within strong families and communities.
- 3.2 We will continue to develop preventative approaches and early interventions to help and support communities, coordinating the support of the voluntary, private, independent and public sectors and ensuring that delivery of services is joined up. We will collaborate with communities to help them find their own solutions so that problems and difficulties do not escalate, and where additional support is required we will engage with other agencies and organisations to commission or deliver and secure this help locally. We will adopt an approach that sees prevention and intervention as a continuum so that it is never deemed too late to positively intervene and prevent the deterioration in an individual's circumstances.
- 3.3 Our strategy is to manage demand by preventing or delaying the need for specialist services. We will ensure that when our citizens need help and support they can access a choice of appropriate services delivered close to home and focused on maximising independence.

3.4 The local authority have developed the following commissioning principles that guide decision making:-

- **Demand management** - We will prioritise the commissioning of services and solutions that will prevent or delay escalating support and service needs;
- **Efficient and effective** - we will take an evidence based approach to commissioning services and solutions that demonstrate efficient and effective use of resources. Services and solutions will be commissioned on the basis of best value;
- **Return on investment** - We will commission on the basis of a clear, whole-life costed benefits realisation for service users, PCC and other stakeholders. This will include analysis of the value of social and environmental outcomes of commissioning activities as well as financial outcomes;
- **Market Development** - We will work with providers and partners to ensure that commissioning activity across health and social care is coordinated and best value and outcomes are delivered;
- **Statutory duties** - We will ensure PCC complies with its legal duties within the statutory legislative and policy framework;
- **Collaborative commissioning** - We will work to commission services and co-produce solutions with strategic partners and service users/ parent carers where this best delivers PCC outcomes and objectives.

3.5 Oversight of our commissioning intentions sit with the People & Communities Commissioning Board, the Commissioning Board is responsible for ratifying and challenging the decisions that have been made to ensure that they are in line with the above principles. In addition, the Commissioning Board will be the responsible body for the progression of these commissioning intentions.

3.7 As outlined in Peterborough's demand management, prevention and early help strategy, co-production is an essential part of the Local Authorities approach to commissioning. The Local Authority has specifically commissioned a piece of work focussed on ensuring meaningful engagement and co-production with providers, service users and other key stakeholders.

3.8 The commissioning intentions for 2016/17 all fall under one of four themes, below, there is a further breakdown of these in appendix 1:

- Managing Demand – Front Door
- Managing Demand – Investment in the Community
- Operating Models
- New Ways of Working

4. **CONSULTATION**

4.1 Significant consultation has already commenced with internal partners, further consultation both by individual theme and as a whole will be undertaken with the private, voluntary and independent sectors, service users and other key stakeholders.

5. **ANTICIPATED OUTCOMES**

The Board is requested to note the commissioning intentions for the 2016/17 financial year.

6. **REASONS FOR RECOMMENDATIONS**

The commissioning intentions is part of the planning element of the commissioning cycle. Essentially it takes the form of early engagement with stakeholders informing them of the Local Authority's intentions for the coming year. It is crucial that this prior information is made available to a broad group of organisations, including both internal and external partners as well as community, voluntary, independent and private sector organisations as

these stakeholders, are able to make and shape their business planning around the proposed intentions. If these intentions were not shared with stakeholders in advance, we would not be supporting the organisations to make strategic decisions, but rather on a case by case basis.

As stated above, as a Local authority we do not and cannot deliver all the service we are responsible for, therefore we require stakeholders to be in a position to respond to our request for them to deliver services ultimately to assist us in discharging our duties as a Local Authority.

7. ALTERNATIVE OPTIONS CONSIDERED

This is the most appropriate method early notification and engagement with partners and local organisations and there would be no reasonable alternative to achieve the same outcome.

8. IMPLICATIONS

The result of these commissioning intentions will be a fundamentally different way of working with partners, agencies and organisations in the city. The success of the resulting commissioned services will provide a more sustainable offer for the people of Peterborough.

9. BACKGROUND DOCUMENTS

N/A

Theme	Managing Demand – Front Door	Managing Demand – Investment in the Community	Operating Models	New Ways of Working
Intentions	<p>Improve self-service function</p> <p>Improve the ‘Triage’ Process to more effectively and efficiently advise the customer to reach conclusion that negates the need for specialist services</p> <p>Improve the information advice and guidance available to the people of Peterborough</p> <p>Establish an eMarket place to give better access and transparency to customers of the services available</p>	<p>Community empowerment – Enhance the role of voluntary and community groups to help reduce isolation, increase community support in the home and provide local activities</p> <p>Commission services which provide a greater support to carers</p> <p>Greater investment in care and repair services, adaptations and assistive technology to enable people to live independently in their homes for longer and delaying the need for high cost services</p> <p>Commission advocacy services to support people who are unable to represent themselves</p>	<p>Specialist expertise to be available earlier with the intention of preventing the need for further support</p> <p>Change the make-up of delivery teams by using differently qualified workers to reduce demand on social workers time</p> <p>Review the Adults Social Care operations with a view of integrating services with NHS multi-disciplinary teams</p> <p>Building on the success of the SPP and expand the number of integrated teams to better meet the needs of the people we work with</p> <p>Commission/Provide services that focus on whole families and communities that recognise the dependencies and impact on each other: Substance misuse Safeguarding Domestic Abuse</p>	<p>Expand the use of technology so that human resources are focused on direct delivery rather than duplicating recording of information and spending unnecessary time travelling</p> <p>Improve contract management – improve the performance of contracts and effectively manage the supply chain</p> <p>Jointly commission services with Clinical Commissioning Group and/or Cambridgeshire County Council –</p> <ul style="list-style-type: none"> • Child health 0 – 19 services, • Adults Mental Health • Live Healthy Service